Supplementary Table S3. Additional supporting quotations for administrator themes

Theme	Supporting Quotations
Factors Contributing to Program Success	
Engagement and Family Support	program is *"voluntary", "flexible"* and takes a *"strength-based approach" (Emily)* *"Knowing that my home visitors speak the language and lets them know of our services and whatever" (Janet).*
Opportunities	"Now that we have our new space, we have enough room to do like home visits in the office. So, if a home visitor doesn't feel safe going to the home or if the home is overcrowded or whatever the barrier may be, they can pick them up and bring them to the centre to have their visit. So, they have that option" (Emily). "…trying to make that space so more people can come in and feel comfortable and sit down and have a cup of coffee and learn about our programming" (Emily).

Group Program Events	"It will have a curriculum component right in the group event- embedded right into it so they are going to get that curriculum piece right there and that will be the hook maybe that they will bite into to go into the home. They can get more information from the home visit" (Jill). "It probably establishes a comfort zone on both sides… for the families because a lot of their homes that they would be tasked with going into maybe aren't the best setting for them. And the families might feel anxious about people coming in as well" (Lori).
Factors Contributing to Program Barriers	
Safety of the Environment	"Or there might be domestic violence or a controlling partner. Sometimes the partner doesn't want them to be part of the program. And they are worried about what they are going to say to the home visitor… if a partner is incarcerated or something, then the home visits will happen until he's back

	into the home so sometimes that's an issue" (Jill).
Program Challenges	"Another barrier we discussed was the number of staff…that we have on the frontline and in some communities, there might only be one home visitor so you don't have that support network of an occupation with you like where they can support each other doing their jobs" (Lori).
Community Challenges	"Some of our communities don't have access to a mental health worker. They have to go out of the community" (Jill).
Both a Factor of Program Success and Barrier	
Partnerships	"Primarily the supervisors within those service agreements don't really have anything to do with the KidsFirst program. They aren't responsible for carrying it out so they don't necessarily really understand the program and so it also would be a struggle for the employee themselves because they are getting directions from us

	as to what they should be doing but then the supervisor has other ideas within their own" (Lori).